Fraud Awareness

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Clients



















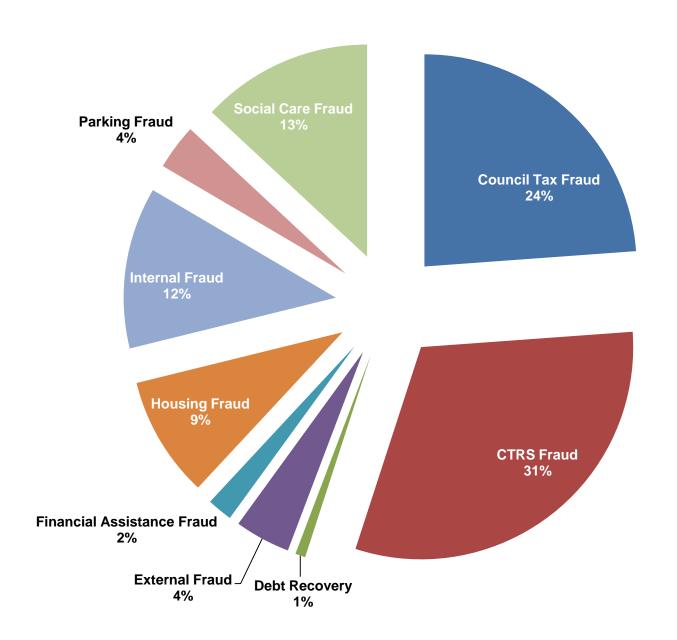




Aims and Objectives

- What is fraud
- What legislation we use
- How can we minimise fraud
- What are the tell tale signs
- How to report fraud
- How we investigate
- What can be done about those who abuse the system?

Active Caseload





2017/18 Performance

- 1150 reports of fraud
- 400 investigations completed
- Detected £570k of fraud
- Produced £615k in actual savings



2017/18 Performance

- 1 Application blocked
- 3 Warnings
- 2 Cautions
- 2 Prosecutions



What is Fraud?

 A wrongful or criminal deception intended to result in a financial or personal gain



Relevant Legislation

- Fraud Act 2006
- Forgery and Counterfeiting Act



Points to Prove

- Makes a false representation
- It is false
- He knew it was false
- He made it dishonestly
- Intended to make a gain for himself or another
- Or to cause a loss to another or expose another to a risk of loss



National and Regional Trends

- Effect of Austerity
- Rise of Cybercrime
- Lone Bandits
- Middle class fraud



How to detect fraud

- Attention to detail
- Ensuring proper controls / checks and balances are in place.
- Cross department cooperation
- Gut instinct



The Declaration

- It is legally binding
- The information given is true and correct
- Knowingly giving false information may lead to prosecution
- They know they must notify any changes that may affect entitlement
- They must notify if they no longer require the goods
- They must provide receipts if asked to do so



What We Need

- Documentation
- Evidence
- Details/description of the items
- · Details of others who might be involved
- Repeat applicant?



What happens when you send us a referral?

- Email received into <u>counter.fraud@veritau.co.uk</u>
- Information reviewed
- Evidence checked
- Case set up
- Assigned to investigator



How We Investigate

- What is our role?
- Examination of Application
- Examination of Evidence supplied
- Open source checks
- Witness statements
- Visit to the applicant's address
- Interview Under Caution

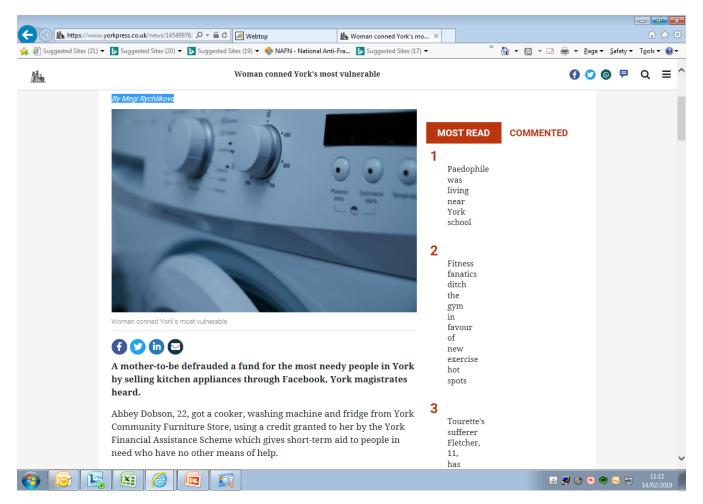


Sanctions

- No further action
- Warning letter
- Invoice the value of the goods
- Caution
- Prosecution

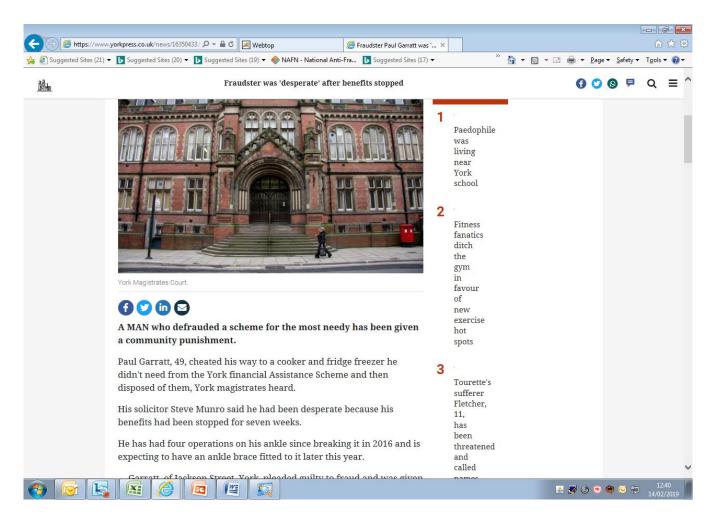


York Press 10th June 2016 Woman Conned York's most vulnerable by Megi Rychlikova





York Press 13th July 2018 Fraudster was desperate after benefits were stopped by Megi Rychlikova





June 2018

William Allan pleaded guilty to all charges

Fined £80.00

Ordered to pay £200 in prosecution costs and

£200 in compensation



When and how to report fraud

- Fraud Hotline 0800 9179 247
- Email <u>counter.fraud@veritau.co.uk</u>



Fraud Alerts

- Monthly bulletin for clients
- Email: alerts@veritau.co.uk



